



FINBOROUGH SCHOOL

**A quick Guide of agencies for you to contact if you
have any concerns or to ask for help.**

September 2023

Suffolk Constabulary:

www.suffolk.police.uk/advice/crime-prevention-z A-Z of crime prevention advice.

www.suffolk.police.uk/advice/gangs-information-and-advice - including advice for parents, young people, further help (links to other agencies) and leaving a gang.

If you have concerns:

Call 999- if there is immediate danger to someone, crime is in progress, you need police help immediately, someone is using violence or threatening violence, serious damage is or could be used to property, a potential criminal has been disturbed or stopped.

Call 101- to report a crime that has already happened, seek crime prevention advice or make the police aware of any policing issues in your area.

Online reporting form on police website to include reporting non-urgent crimes including making the police aware of any policing issues in your area.
www.suffolk.police.uk/contact-us/report-something

Customer First –Emergency safeguarding concerns call **03456066167**

Crime Stoppers 0800555111 anonymous 24/7 phone number, that people can call to pass on information about crime; alternatively, people can send information anonymously via **Giving Information Form**. You don't have to give your name or any of your personal details. Calls are not traced, IP addresses are not tracked **crime-stoppers-uk.org/**

Fearless.org www.fearless.org/en

Use our secure online form to give any information about crime 100% anonymously. Available 24 hours a day, 7 days a week-365 days a year.

Missing People SafeCall service.

Missing People is the only charity in the UK which is dedicated to bringing missing children and adults back together with their families.

www.missingpeople.org.uk

SafeCall Telephone: **0208392571**

Email: SafeCall@missingpeople.org.uk

24/7 Helpline: **116000**

Email: 116000@missingpeople.org.uk

Suffolk Safeguarding Children Board

www.suffolkscb.org.uk/safeguarding-topics/gangs-criminal-exploitation-and-county-lines/

www.suffolkscb.org.uk/parents-and-carers/gangs/

The Children's Society – If you're a parent worried about your child being criminally exploited, [you can read our guidance](#)

NSPCC -Email help@nspcc.org.uk or call **0808005000**

Family Lives = Confidential helpline: 08088002222

The Parent Hub

The **Parent Hub** on Suffolk County Council's website, is a source of parenting advice and support for parents and carers to help with their child's development.

For more information please visit : www.suffolk.gov.uk/children-families-and-learning/the-parent-hub/

Diversion Programme

This voluntary programme is designed to offer help and support to young people aged 8-17 years who are at risk of offending and anti-social behaviour.

The Diversion Programme offers a variety of tailored support services to young people and their families.

We accept [referrals](#) from Children and Young People's Services; educational establishments; the police and parents/carers.

www.suffolkyos.co.uk/diversion/making-a-referral

Suffolk Turning Point

Suffolk Recovery Network is the integrated substance misuse service for the county. They work with anyone who is affected by drugs or alcohol and wants support to make change. They offer a variety of treatment options and will support you to find the right treatment for you.

Regardless of your age, we have a service which will meet your needs. For young people up to their 25th birthday, the dedicated youth team will work one to one with you in any location that is suitable.

The team across Suffolk includes doctors, nurses, psychologists, recovery workers, support workers, peer mentor volunteers, and trainers. There are lots of different people who can offer their support, knowledge and encouragement to help you achieve your recovery.

Turning Point Suffolk have service hubs in Ipswich, Bury St Edmunds and Lowestoft, click on [Our Services](#) tab to find out more about the centres.

We also work closely with our partners [Iceni](#) and [Suffolk Family Carers](#) to offer a wide range of support.

If you need to talk, call us on 03001230872